A new interface between Circuits Multi Projets®/Multi-Project Circuits® (CMP) and design-kits users, dedicated to technical support, is now available on a secure web site https://cmp.imag.fr/support. Several support levels are addressed (e.g. installation issues, use of the technology files or libraries, design-flow, etc.) through different tickets.

CMP DK support center procedure is:

Ask a support account to cmp-support@imag.fr with subject like “Access request to CMP DK Support Center”. CMP will create for you a personal support account, connect you to CMP DK Support Center using the link you received by email after your account creation. Notifications by email follow all the steps, pictures below introduce the procedure.

CMP will first try to find the answer and solution when already known. If not, CMP try to reproduce the issue, try to investigate and solve it. If no solution exists at CMP, then the problem is reported to the provider who will help to provide the solution.

Tutorials, documentation and user’s guides exist inside the design-kits and design platforms. Some are coming from providers and others are made by CMP.

These materials are useful for starting using the design-kits, showing the different design-flow steps and correct use of tech-files and libraries.

1. Connection:
2. Open a new ticket:

3. Ticket summary tab:

4. Ticket thread example: